

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P.LIMITED TIRUPATI
On this the 20th day of February 2018
In C.G. No: 217/2017-18/Kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

BETWEEN

Smt. E. Pyari Begum,
5-27-49,
Vizag Camp,
Sunnipenta,
Kurnool Dt.

Complainant

AND

1. Assistant Accounts Officer/ERO/Nandikotkur
2. Assistant Engineer/Op/ Sunnipenta
3. Assistant Divisional Engineer/OP/Atmakur

Respondents

ORDER

1. During the Vidut Adalat conducted at Srisailam on 16.11.2017 Smt. E. Pyari Begum Vizag Camp Sunnipenta presented a complaint before this Forum wherein she has informed that she is getting huge bills for non domestic service and requested to transfer the category from Category II to I or reduce the bill to the extent possible.
2. The Respondents. No.2 and 3 submitted their replies separately. The Respondent No. 2 has informed that he has physically inspected the service on 10.12.17 and found that kirana and cool drink shop is existing in service No. 8331401005103 and also noticed a Fridge of Alwyn make is present without having on and off control arrangements and the same is recording nearly 3 units per day. Hence he has advised the complainant to replace the old fridge with ISI standard one so as to reduce the huge bills. The Respondent has also certified that the existing meter is healthy one. He has further submitted that since the complainant is availing supply for commercial purpose, Category of the service cannot be changed from II to I.
3. As could be seen from the averments of Respondent.2 it is very clear that since the complainant is availing supply for other than domestic purpose, the category of the service shall be billed under LT Category-II non domestic/commercial only.

C.G.No.217/2017-18_Kurnool Circle

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DATE

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